

New Customer Checklist For Dogs

Click on [Book a Stay](#) on our website to create an online portal to provide your personal and pet information plus to request a reservation. Or give us a call at 410-707-2610 and we can set everything up for you.



We ask that you upload onto your online portal or email gwtractrd@gmail.com the following documents before your reservation-

- Rabies Vaccination** showing:
 - Expiration Date or Term of Vaccine (1, 2, or 3 year)
 - Veterinarian Name or Signature
- Distemper Vaccination** showing:
 - Expiration Date or Term of Vaccine (1, 2, or 3 year)
 - Veterinarian Name or Signature
- Bordetella Vaccination (Kennel Cough)** showing:
 - Expiration Date or Term of Vaccine (6 month or 1 year)
 - Veterinarian Name or Signature

(Vaccinations must be up to date and must be from a licensed veterinarian.)

- Picture of your dog** (For on their run card)
- Copy of Driver's License** of dog owner(s)
- Sign the Agreement**

What to bring:

- Food in a sealed plastic container. Only bring enough food for the stay plus one extra day just in case. (No big boxes or large bags of food.)
- Medications (if needed), pill pockets, etc. (We ask that the pills be placed into a pill organizer if administering more than one medication).
- Leash

We do have a fridge for any medications or foods that need to be refrigerated.

We provide food and water bowls for your dog.

Optional items to bring along:

- Bedding, Blankets, Pillows, etc.
- Toys
- Treats - Only bring enough for the stay. (No big boxes or large bags please.)
- Special food/water bowls if needed (elevated for larger breeds, slow eating bowls, etc).
We do not allow any glass or porcelain bowls.

Label EVERYTHING with your dog's name and your last name - your carry bag, food bag, treat bag, medications, etc.

When you arrive: (Plan an additional 5-10 minutes for your first visit.)

- Leave your dog in your vehicle.

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- Bring food, bedding, etc into the office.
- We will review any additional information needed.
- We'll get your dog's room all set up.
- Bring in your dog from the vehicle!

We take payment at pick-up. We accept all major credit cards.

Drop-off & Pick-up Hours:

Monday - Friday 7:30am - 9am & 4:30pm - 6pm

Saturday 7:30am - 9am

Sunday 4:30pm - 6pm

Closed for drop-off & pick-up on all major holidays.